



SILVERTHORN GROUP

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**We Are The Silverthorn Group and We Are Raising Standards
In The Facilities Management Sector**

The Silverthorn Group are a multi functioning facilities management company operating across the UK with base's in the South east, Midlands and the North East.



WHAT CAN WE PROVIDE?

SILVERTHORN GROUP

Silverthorn Group Limited is made up of the following:

Silverthorn Security Limited, Silverthorn Waste Management Limited and Silverthorn Properties Limited.



TEAM SILVERTHORN

From Directors through to all employees, there is a hard working and hands on ethos within the company. We see Silverthorn as an overall team and not a company of individuals.



SILVERTHORN PROECTS

Each project in whatever industry will have a dedicated senior manager assigned to it to oversee that the contract is running as smoothly and professionally as possible in a timely matter.



MEASURABLE RESULTS

In all areas of work, Silverthorn adhere to service level agreements and key performance indicators which are agreed among with the client. these are constantly review ensure compliance with contractual obligations.



ALWAYS ALERT

Silverthorn are a 24/7 365 days a week business, catering for all industry sectors across all of our disciplines. We strive to ensure that we have round the clock service provision within all sectors of our business



Silverthorn Silverthorn Limited is a trusted name for a wide range of security services including, manned guarding, mobile patrols and CCTV.

Security operations are ran from our head office and supported operationaly from our bases in the South East, Midlands and the North East from where our experienced team manage projects across the UK.

Silverthorn is known across the country for it's high quality of service and professional approach. The companies experience in a wide range of security environments has enabled it to build a presents across all security industry sectors.



MOBILE PATROLS

Even without a permanent officer on site there may still be a need for security to visit at sporadic or prearranged times during the day or night.

The mobile patrol section cover mobile patrols, security and lone worker checks, key holding & alarm response and the unlocking and locking up buildings. All parts of a client's property are checked to ensure no vandalism, thefts or damage has occurred and patrol officers are selected due to their experience and local area knowledge.

Each mobile patrol is live and has a tracking device fitted to it which links back to Silverthorn Security control room, enabling control staff to know where patrol vehicles are at all times.



CCTV SYSTEMS

Silverthorn Security supply a number of options regarding CCTV systems, whether permanent or temporary. Cameras can be linked to its monitoring station which is manned 24 hrs per day and the cameras themselves boast the latest in state-of-the-art technology, meaning the high-resolution footage they capture will be of sufficient quality to offer valuable evidence in any criminal proceedings.

One of Silverthorn's experienced engineers will come to your premises to discuss what is required and what type of system will suit your business and budget. The system will be installed by a certified engineer.

We offer an excellent after service programed including regular engineer visits and sevvarl maintenance packages. For all your CCTV needs please contact Silverthorn Security.



KEYHOLDING

Silverthorn Security has the ability to carry out key holding and alarm responses across the UK. All response vehicles hold safes and any keys dispatched are handled as per Birtish Standard 7984. Each vehicle is tracked and all staff carry attack alarms which are linked to Silverthorn Security 24hr control room.

All response staff wear body cameras and have 2 way coummaction to the controllers



ALARM RESPONSE

If your alarm is triggered Silverthorn Security will attend with a trained SIA licensed response officer, they will have your keys already in a secure safe in the response vehicle and will carry out a full internal and external patrol of the property to find out what had triggered the alarm. Once the cause has been identified the appropriate protocols are followed.

Silverthorn Security offer this service 24 hours per day 7 days per week, giving you peace of mind at all times that someone is there to respond quickly and act professionally should your alarm go off.

If you have an alarm response service in place it will reduce your insurance premiums and reduce the risk posed. This reduces the risk if you had to respond yourself to your alarm and then came face to face with an unsafe situation.



MANNED GUARDING

The Silverthorn Security supply a professional service across all industry sectors where security officers are used. The company use experienced, CRB cleared, vetted operatives ensuring they are trained and SIA licensed for whichever sector they are working in. The company supply security personnel for various disciplines including: Gatehouse, Concierge, Construction, Retail, Commercial, Haulage & Distribution, among others.



SILVERTHORN PROPERTY SERVICES LIMITED

SILVERTHORN GROUP

Silverthorn Property Services (SPS) is a multi functioning property company overseeing the buying, selling and letting of properties, providing void property solutions to the commercial and private landlord sector, and can provide a wrap around service for all your property needs.



BUYING, SELLING AND LETTING

SPS help its customers with buying, selling and letting their properties with assisting in viewings, mortgage applications and directing customers to well known and experienced solicitors for a hassle free service. The company can provide a management package whereby all administrative duties are dealt with, any client inspections are carried out and rent is collected.



VOID PROPERTY SOLUTIONS

The company can oversee the management of your empty or void properties, be it domestic or commercial. On a weekly, fortnightly or monthly basis properties can be visited and full internal and external inspections are carried out. SPS take and log meter readings, check for water egress, rodents and pests, they can organise control of such and can deal with any structural issues of the property both inside and out.



COMMERCIAL PROPERTY MANAGEMENT

As experts in this field, SPS help different types of commercial property owners in the management of their estates whether it be multiple flat/housing lets, shops or large warehouses. The company provide a wrap around service whereby property management is passed over to SPS and they carry out the negotiations with potential tenants, organise legal contracts, arrange rental collection and carry out random and scheduled tenancy visits.

Silverthorn Property Services provide a one stop total property solution for all domestic and commercial clients to give them peace of mind that their properties are in the best hands. SPS pride themselves on their professional and customer service orientated approach.



SILVERTHORN WASTE MANAGEMENT LIMITED

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Silverthorn Waste Management (SWM) provide a range of waste services to pertain to your individual needs, whether is be waste collection, metal recycling, domestic or commercial skip hire.



SKIP HIRE

SWM provide skip hire services to both domestic and commercial clients across the UK. There are a number of different sized skips available for hire, these include 3,4, 6 and 8 yard skips and larger 10 to 32 yard skips. They can be hired on a daily, 3 days, or weekly basis for domestic customers and fortnightly, monthly or on a long term basis for commercial customers. Skips can be used for any time of material except hazardous waste and will be either disposed of at a waste transfer station or at one of Silverthorn Waste Management centres.



METAL RECYCLING

SWM can collect white goods, aluminium, heavy metals and mixed metals, the removal and disposal of these from domestic and commercial properties can be difficult, SWM takes away the hassle of this as it has accounts at a number of metal recycling facilities across the country, therefore making it easy to collect your metal and disposal of it in a timely manner.



REFUSE COLLECTION

There are various size bins for all sorts of uses which SWM can provide. The companies refuse services cover the rental and emptying of bins on a weekly, fortnightly and monthly basis for domestic and commercial sectors. Recycling bins can also be provide across the UK for paper, plastics and metals and these can be rented to schools and public buildings, commercial industries and other sectors.



INDUSTRIAL WASTE

As experts in this field, SWM help different types of businesses in different industry sectors to reduce costs and time in managing the disposal of waste. SWM can provide bespoke solutions for the disposal of confidential waste, wood, metal and hard plastics and the company also provide an emergency call out service to collect waste.

All waste is collected and disposed of as per government guidelines and Silverthorn Waste Management Limited hold all appropriate licenses and insurances.



OTHER SERVICES

SILVERTHORN GROUP



GROUNDS MAINTENANCE

The Silverthorn Group Grounds Maintenance division currently serves care homes, offices blocks, business parks/industrial estates, schools, local authorities, hospitals and factories. We specialized in:

- ▶ Lawn laying, preservation and grass cutting
- ▶ Hedgerow management
- ▶ Tree surgery
- ▶ Litter picking
- ▶ Provision of bedding plants, shrubbery and their maintenance
- ▶ Snow and gritting management

We can work on single one off projects or multi site projects throughout the UK.



CLEANING

Silverthorn's cleaning division is able to fulfil any type of commercial cleaning including office cleaning, retail and hotel cleaning, facilities management and soft services, industrial cleaning and outsourced managed services, interior and exterior building cleaning and marine cleaning.

The management and personnel dedicated to your business are all highly experienced in their particular field. With highly trained and motivated cleaning personnel we are able to handle any commercial or public sector cleaning contract





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